



# Term Plus Protecting the present, planning for the future

Stephan Chretien

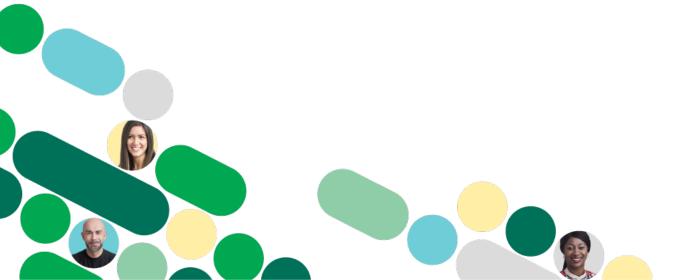
<u>Director for the National Inside</u> Sales Team





## Agenda

- The market has changed
- New and improved Term Plus
- 3 Present and future needs
- 4 Client profiles







# The market has changed



### Housing prices are on the rise – Vancouver

\$983,100 average home price

54% increase in 5 years

322% increase in 25 years (national)

Mortgage payment as a % of income (MPPI)

NonCondo

93.1%

8.0%

Q/Q

4.1%

Q/Q

45.7%

Condo

Sources: Canadian Real Estate Association Statistics Canada National Bank of Canada \$221,422

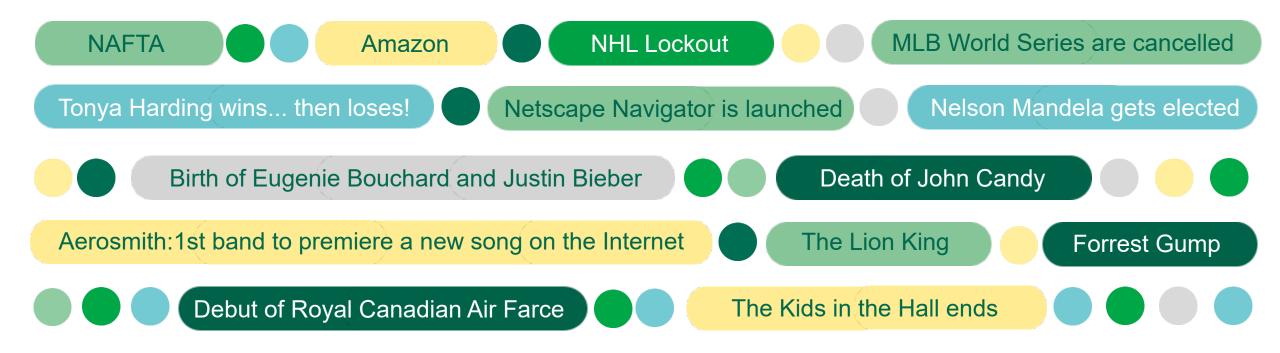
Household annual income needed to afford the representative home

\$108,637

Household annual income to afford the representatative condo



# The year is 1994



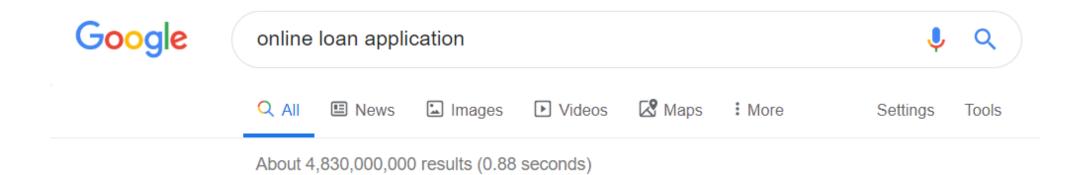


# 25 years ago





#### Need a loan?



7



#### **BLANC LABS**



























































progressa



## What about the next 25 years?

- Expected innovation in the insurance industry
  - Al driven underwriting
  - Online sales
  - Increased competition
  - Client Experience







# New and Improved Term Plus

#### What's new in 2019



- Term Plus replaces traditional Term
- Premium decrease, both at issue and at renewal
- Increased compensation for T10 & T15
- Addition of a Term 40
- Exchange Program
- No meds under \$500k
- Unique \$60 policy fee all products
- Available on UL
- DI up until age 65
- Conversion up until age 71



#### **Term Plus**

A flexible, comprehensive and competitive solution tailored to meet the personal and business protection needs of your clients – present AND future!

• All-in-one solution offering coverage for Life, Disability and Critical Illness

- Great alternative to loan insurance products
- Highly competitive pricing and compensation





#### **Term Plus: Loan Insurance Solution**

#### Life Insurance

BUILT-IN FEATURE 25% Insurability Benefit

Disability Rider

(+ Assistance Benefit)

Critical
Illness Rider
(+ Assistance Benefit)

**Child Rider** 

BUILT-IN FEATURE Extreme Disability Benefit



# Compensation

Term	FYC	Renewal (years 2+)	
10	40% > <b>42.5%</b>	3%	
15	40% > <b>45%</b>	3%	
20	50%	3%	
25	50%	3%	
30	50%	3%	
35	50%	3%	
40	50%	3%	



#### **Critical Illness Rider**

- No Cl underwriting any client who qualifies as standard for life insurance is eligible!
- \$20,000 lump sum payment in case of cancer, stroke or heart attack
- Levelled premium to age 85
- Rider is automatically offered to all eligible clients!

Male, 35, non-smoker \$100 annual premium, levelled until age 85 25 years of protection = \$2,500 for a \$20,000 benefit



# 25% Insurability Benefit

- Included free of charge
- Customer can increase Life & DI face amount by up to 25% without underwriting in the event of:
  - New loan
  - Refinancing of an existing loan
  - Marriage
  - New born baby or adoption
  - Bachelor's Degree, Masters or Ph.D.
- Available until age 60 (Life) or 55 (DI)

#### No health issues?

Why not keep the Insurability Benefit for later and apply for a face amount increase with underwriting?



## **Extreme Disability Benefit**

- Included free of charge
- 50% of death benefit (25% if decreasing), maximum of \$250,000
- Payable if client becomes permanently disabled and requires assistance for 4 out of the 6 routine activities

#### Life expectancy OK?

The benefit can be used to adapt the client's environment to his new capacity.



#### **Assistance Benefit**

- Included free of charge with the DI or CI rider
- Medical assistance once a claim is submitted
  - Second medical opinion, referrals to expert physicians, out of country treatments, administrative assistance
- Access to a multi-disciplinary team of experts once a claim is submitted
  - Psychological services (up \$750/year), medical and convalescence advice from registered nurses and other profesionnal specialists
- Legal assistance available at all times
  - Identity Theft Assistance
  - o Common, criminal, family, property and estate law advice



# Alternative to mortgage insurance

Individual life insurance offered by an insurer	Mortgage life insurance offered by a lender
Insured is the policy owner	The lender is the policy owner
Insured chooses his/her beneficiaries	The lender is the sole beneficiary
Insurance amount can be level despite a decreasing mortgage loan balance	The insurance amount is decreasing
Premiums are level and guaranteed	Premiums are not guaranteed
Coverage maintained upon change of lender	Coverage will be lost upon change of lender



#### Statistics about disabilities in Canada

- In 2016, 1 in 7 Canadians reported a disability
  - "It won't happen to me!"
  - "These odds are good, 6 chances out of 7 that everything will be fine!"
  - "Diseases are for old people!"
- The most common causes:
  - Musculoskeletal (30.3%)
  - Psychological disorders (26.6%)
- More than half of disabilities are due to conditions that are not related to age, and to which all may be exposed



#### How much?

- \$1M levelled T25, multi-life
- \$3,500/month 2yr DI Rider
- \$20,000 CI Rider
- \$20,000 Child Rider
- Extreme Disability Benefit
- 25% Insurability Benefit
- Assistance Benefit





#### SSQ INSURANCE COMPANY INC.

Prepared for Client 1 On October 23, 2019

#### **Coverage Details**

Total Policy Premium Multi-Life Concept	os	
Base Plan Premium Benefits Premium Annual Policy Fees Monthly: \$332.28		\$1,690.00 \$1,942.00 \$60.00 Annual: <b>\$3,692.00</b>
	Protection	Premium
Term Plus 25 (Level), Individual	\$1,000,000	\$980.00
Client 1, 35 years, Male, Non-smoker, Preferred Class 3 Child Rider Critical Illness Rider Total Disability Rider - 2 years	\$20,000 \$20,000 \$3,500 / month	\$110.00 \$102.00 \$682.15
Extreme Disability Benefit (EDB)***	\$250,000	Included
Term Plus 25 (Level), Individual	\$1,000,000	\$710.00
Client 2, 35 years, Female, Non-smoker, Preferred Class 3 Critical Illness Rider Total Disability Rider - 2 years	\$20,000 \$3,500 / month	\$108.80 \$939.05
Extreme Disability Benefit (EDB)***	\$250,000	Included
Policy Fees		\$60.00
Total Premium of the Multi-Life Concept		\$3,692.00



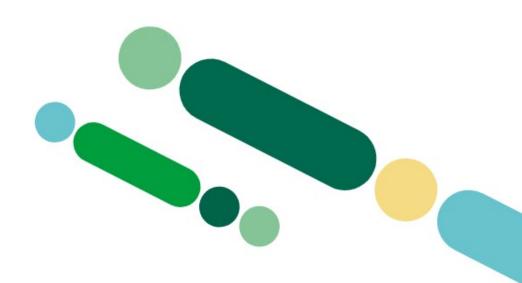


# Present and future needs



#### **Conversations for now**

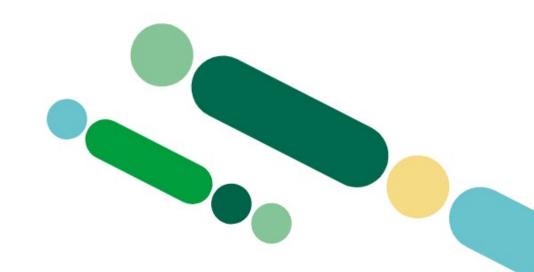
- Level or decreasing face amount
- Individual, Multi-Life or Joint First to Die
- Whole Life
- Critical Illness rider or standalone
- Child Rider





### Options for the future

- Life & DI independent of any loan
- Exchange Program
- T5 renewals
- 25% Insurability Benefit
- EDB
- Assistance Benefit
- Conversion privilege







# Client profiles – Talking points



# Prepare your conversations

- May and June each year is when majority of Canadians buy and sell real estate
- 472,700 estimated new listings in Canada in 2018
- Good conversation opportunities



#### **Millennials**

- Emphasis on instant credit (ref: independence of life & DI rider)
- 25% insurability benefit for the big spenders out there
- Non-Face-to-Face e-App eligible!
- Assistance benefit and identity theft protection





#### **Families**

- Emphasis on security for the future long-term income replacement protection
- Child rider + conversion opportunities
- Single \$60 policy fee
- Multi-Life vs JFTD comparison
- Extreme Disability Benefit





#### **Boomers**

- They still have debt, whether to pay for renovations, a cottage, boat, new car, etc.
- Still paying for their kids
- Become digitally inclined for their financial needs
- DI rider now available until age 60 and covers until age 65





#### **Business Clients**

- Key person insurance at a very good price
- Corporate estate transfer through CDA credits
- Shareholder's Agreement

